USE OF ABUSIVE OR INSULTING LANGUAGE POLICY



1.1. VERSION DATE: 02 JANUARY 2023

1. POLICY TITLE

National Coloured Congress Policy on the Use of Abusive or Insulting Language, Including on Social Media.

2. POLICY STATEMENT

The National Coloured Congress (NCC) is committed to fostering a respectful and inclusive environment for all members, stakeholders, and the general public. This policy aims to address the use of abusive or insulting language, including on social media platforms, to ensure that interactions remain civil, constructive, and free from discrimination or harm.

POLICY GUIDELINES

3. PROHIBITION OF ABUSIVE OR INSULTING LANGUAGE:

- 3.1. The NCC strictly prohibits the use of abusive, derogatory, or insulting language by its members, officials, representatives, and supporters.
- 3.2. This prohibition extends to all forms of communication, including but not limited to verbal interactions, written correspondence, and social media platforms.

4. DEFINITION OF ABUSIVE OR INSULTING LANGUAGE

- 4.1. Abusive or insulting language refers to any form of communication that is offensive, disrespectful, discriminatory, or harmful towards individuals or groups based on their race, ethnicity, gender, religion, sexual orientation, disability, or any other protected characteristic.
- 4.2. This includes, but is not limited to, hate speech, personal attacks, derogatory slurs, and discriminatory remarks.

5. SOCIAL MEDIA GUIDELINES

- 5.1. NCC members, officials, representatives, and supporters are expected to adhere to the same standards of conduct on social media platforms as they would in any other form of communication.
- 5.2. The use of abusive or insulting language on social media platforms, whether directed towards individuals or groups, is strictly prohibited.
- 5.3. NCC members are encouraged to promote respectful and constructive dialogue on social media, fostering an inclusive and welcoming online community.

6. CONSEQUENCES OF VIOLATIONS

- 6.1. Any individual found to have violated this policy may be subject to disciplinary action, which may include warnings, suspension, or expulsion from the NCC, depending on the severity and frequency of the offense.
- 6.2. The NCC reserves the right to report serious violations to relevant authorities, as required by law.

7. REPORTING MECHANISM

- 7.1. The NCC encourages individuals who have experienced or witnessed the use of abusive or insulting language to report such incidents promptly.
- 7.2. Reports can be made to designated NCC officials or through established reporting channels, ensuring confidentiality and appropriate follow-up actions.

8. AWARENESS AND TRAINING

- 8.1. The NCC will provide regular training and awareness programs to its members, officials, representatives, and supporters on the importance of respectful communication and the consequences of using abusive or insulting language.
- 8.2. These programs will also emphasize the responsible use of social media platforms and the potential impact of online interactions.

9. SUPPORT AND RESOURCES

The National Coloured Congress will provide support and resource centre information to individuals who have anger issues. This may include access to counselling services, information on legal rights, and assistance in navigating the reporting process.

10. REVIEW AND AMENDMENTS

This policy will be periodically reviewed to ensure its effectiveness and relevance. Amendments may be made as necessary to address emerging issues or changes in legislation.

11. EFFECTIVE DATE

This policy is effective immediately upon approval and dissemination to all relevant stakeholders.

APPROVED AND SIGNED

S. Frenchman

Electronically Signed by: Sakeena Frenchman Secretary General Date:10 January 2024

F.Adams

Electronically Signed by: Fadiel Adams President Date:10 January 2024